Supply Chain Visibility & Auto-scheduling

August 2024

Agenda

- **AUTOSCHEDULING SCOPE & REQUIREMENTS**

- **LOCATION & TEMPERATURE DATA SCOPE & REQUIREMENTS**

- **AUTOSCHEDULING DEMO**

- **RESOURCES**

- **Q&A**

Auto-scheduling

In-Scope:

- Auto scheduling is turned on at ONLY the two Dillon DCs (Hutch and Goddard)
- If the inbound PO is greater than 14 pallets, your shipment number will have an auto-scheduled appointment that must be **confirmed** within the One Network UI.

Requirement:

- The auto-scheduled appt must be confirmed 72 hours prior to appt time.
- If you do not confirm or reschedule the appt 72 hours prior, the soft appt will **cancel/expire** and fall off the calendar.

Current Actions:

- Login to One Network and confirm any soft, auto-scheduled appointments

Confirm Appointments (72 Hours)

Location & Temperature Data

In Scope

Any Kroger or Vendor Managed shipments tendered through One Network or Itrade that is greater than 10,000 lbs or 750 cube

Requirements

o Data must be sent every 15 minutes.

o Preferred Vendor Connection– Direct from Vendor via API

<u>Deadlines for data will be announced in near future.</u>

Actions

o Register with One Network

o Sign up for One Network Integration and send data

https://kroger.onenetwork.com/

Out of Scope

o Small Parcel

o Direct Store Delivery

o Produce, Case Ready Meat, & Floral Suppliers

In Scope vs. Out of Scope

In Scope: Any Kroger or Vendor Managed shipments tendered through One Network or Itrade.

Out of Scope: " ✗ "

	Location (ELD)	Temperature
Ambient Loads	✔	✗
Direct Store Deliveries (DSD)	✗	✗
Less than Truckload (LTL)	✗	✗
Small Parcel	✗	✗
All Produce suppliers	✔	✗
All Case-ready meat suppliers	✔	✗

Kroger's Definition of FTL: If the total amount of product(s) shipping to Kroger facilities exceed 10,000 lbs. OR 750 cube

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DEMO

Contact Us

Scheduling Questions

krogerscheduling@kroger.com

Kroger Program Questions

contractssupplychain@kroger.com

One Account Creation

registration@onenetwork.com

"I would like to register with One Network"

One Network Questions

partnersuccess@onenetwork.com

"How do I get started with Integration?"

"How do I integrate with One Network?"

"I am not sure who to go to?"

1. Auto schedule: Confirm Appointments prior to 72 Hours

2. Send Location and Temp Data:

(If you have not done so already)
- Register with One Network
- Visit https://kroger.onenetwork.com/
- Submit request for integrating Location / Temp with One Network

Not sure?
- Visit https://kroger.onenetwork.com/
- Contact Us

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Q & A

Auto Scheduling

Q: What is a ORAD date and how does auto-scheduling work with ORAD? (**Original Requested Arrival Date)**

A: Auto-scheduling works off the ORAD date. If there's no capacity on the ORAD date, it will slot appointments within the scheduling window (e.g., minus 2 plus 2 for general merchandise) based on availability. A tracking event will show if it couldn't slot for the ORAD date, waiving ORAD fees.

Q: Do you have to confirm the auto scheduled appointment before you can reschedule it?

A: No, you do not. You can reschedule without confirming first.

Q : How does Kroger determine that a PO is 14+ pallets?

A: That data is available to Kroger in their system. It likely goes off something within their procurement platform that's transmitted into the number of pallets they expect to receive.

Q: What if there's a soft appointment but fewer than 14 pallets?

A: Please reach out to One Network and Kroger on that issue if there's a discrepancy in what should be happening with the system.

Q: Will the auto appointment pop up in the notification screen?

A: One Network is working on seeing if there's a way to get some notifications or a widget but doesn't have a straight answer yet.

Q: Please clarify who sets the soft appointment - the carrier, One Network, or the vendor?

A: One Network will set the soft appointment within the system based on the information it receives from Kroger (PO, commodity, location, ORAD date). The responsible party (vendor or carrier) needs to confirm the soft appointment 72 hours prior.

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Location and Temperature Data Requirements

Q: Is the location/temperature required for just the two Dillions DCs all?

A: Location and temperature data is required for all DCs. Auto-scheduling is currently only for the two Dillion DCs (Hutchinson and Goddard).

Q: If our shipments are under 10,000 pounds, are we exempt from the temp/location requirement?

A: Yes, that is correct. The requirement is for shipments greater than 10,000 pounds or 750 cube.

Q: Are we supposed to be sending location information?

A: Yes, most likely, if you fall within the scope of this project (over 10,000 pounds or 750 cube).

Q: If one DC sends multiple POs that add up to over 10,000 pounds and are shipped together, would they be required to share data?

A: No, we're not going to track when those are sent together. If the individual PO is greater than 10,000 pounds or 750 cube, we're expecting location data from that.

One Network Integration and Technical Details

Q: Does One Network.com require a login setup?

A: Yes, you will have to have access to One Network.

Q: Is there any way to match up the PO for location updates without manual changes?

A: Yes, that's why the preferred route is via API from the vendor because they can do a lookup with the vendor's PO and match up with the vendor.

Q: Can we set up notifications as we receive POs through One Network so that I can confirm in real time?

A: Yes, One Network has a helpful guide to set up those notifications. https://kroger.onenetwork.com/wp-content/uploads/2024/07/Alert-for-Soft-Appointments-that-are-not-confirmed.pdf

Q: Can we get up to three people login to make adjustments in the software?

A: Yes, One Network can support additional logins. For more logins, please contact your One Network admin within your organization. If you need further assistance, you can reach out to help@onenetowrk.com.

Scope and Applicability

Q: Does this change only apply to product that needs to be shipped frozen?

A: No, this is for all products. Every product inbound to Kroger DC, whether Kroger managed, or vendor managed, is required to send location data, with some exceptions.

Q: Does this apply to CPU loads?

A: Yes, it does. But Kroger will manage the location data for Kroger-managed loads.

Q: How do we go about POs that are less than 10 pallets and less than 10,000 pounds?

A: If it's less than 14 pallets for auto scheduling and 10,000 pounds for sending location data, that does not apply to you. Don't change anything you're doing right now.

Process Workflow & Carrier & 3PL related questions

Q: How do you extend or push back on a PO after the missed appointment?

A: If the 72-hour mark passes prior to the appointment, that appointment will fall off the calendar. It is then on you to go in and reschedule an appointment as you would have done in the past.

Q: If you are a vendor that has a 3PL managing your freight, does the vendor also have to create an ID to check the location of the freight?

A: Kroger requires location and temperature data be sent to One Network every 15 minutes. This data can be shared from either the vendor, the carrier, or the broker. Logging into One Network will provide you with visibility to the location for your freight as well as visibility to Scheduling issues, On-Time Delivery analysis, Delivery Execution issues, Alerts, Scorecards. Please visit https://www.onenetwork.com/suppliers-register-to-join-one-network/ to learn more.

Specific Product Types and Exceptions

Q: Can I get clarification on case-ready meat? Would this include frozen?

A: Please reach out to your category manager at Kroger for clarification on what falls under case-ready meat.

Q: Do produce suppliers need to send location and temp data if we already use Delta tracks?

A: You would have to send location data, but not temperature data. Temperature data is taken care of by Delta track.

Q: Do you consider cut fruit and veggie as produce? If not, is it included in scope?

A: If someone has reached out to you on the Delta track project for temperature, then you would also be in scope to send location data. If no one has reached out about that, then you're probably within scope of this project to send location and temperature data.

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THANK YOU!